

80% OF CASES HAVE BEEN RESOLVED \$250,000+ IN DIRECT SAVINGS



TOTAL SAVINGS:
\$250,000



80% OF INJURIES
WERE RESOLVED
WITHOUT
OUTSIDE CARE



96% USER
SATISFACTION RATING

WHO



GOALS

- Use telemedicine to triage on-site worker claims
- Reduce recordable incidents and per-claim costs
- Provide care in minutes vs. hours waiting at an E.R. or urgent care
- Create a safety-first culture
- Build better habits for employees

RESULTS



Saved \$250,000 in total incurred injury cost



80% of cases have been resolved with HealthcareLive



Lowered average injury loss per injury from \$5,800 to \$538

THE PROBLEM

Summit Restaurant Group is a multistate Franchisee, and they own and operate 100+ Pizza Hut Restaurants and an additional 10 Long John Silvers Restaurants. Summit, like many employers, has been facing rising costs in Healthcare in regards to Workers Comp, frustrated employees, lost time concerns, and general lack of quality care/diagnosis. Delays in care, difficulty in scheduling appointments, and a lack of quality care has contributed to significant costs, an increase in missed work, and also litigation costs.

THE SOLUTION

In July 2024 Summit Restaurant group instituted HealthcareLive in all of their restaurants. Summit did an amazing job supporting this initiative, helping train all Supervisors, Manager, and District Managers on HealthcareLive and the benefits to their employees and to the company. HealthcareLive now provides 24/7 - 365 day coverage for all of Summit's workplace injuries, and the results have been dramatic.