

ONLY 11 CLAIMS ACROSS 280 INJURIES

WHO



A large electrical and construction company

GOALS

- Use telemedicine to triage on-site worker claims
- Provide care in minutes vs. hours waiting at an E.R. or urgent care
- Reduce recordable incidents and per-claim costs
- Create a safety-first culture
- Build better habits for employees

RESULTS



Only 11 claims out of 280 injuries



87% of injuries were treated without outside care



Lowered overall medical spend
increased amount of yearly man hours

TOTAL INDIRECT SAVINGS
\$1.7 MILLION

96% OF INJURIES WERE TREATED WITHOUT A CLAIM

86.6%
NET PROMOTER SCORE

THE PROBLEM

A large electrical and construction company across the United States is a multi-state operation with 100+ locations. Like many other employers, this company has been experiencing escalating healthcare expenses related to Workers' Compensation, frustrated employees, productivity losses, and substandard medical care. Treatment delays, scheduling difficulties, and inadequate healthcare services have resulted in substantial costs, increased days in missed work.

THE SOLUTION

In March of 2024, this electrical and construction company began implementing HealthcareLive throughout their operations. The organization championed this program, providing comprehensive training for all management levels on HealthcareLive and its benefits. HealthcareLive now delivers 24/7 coverage for all work-related injuries, and the outcomes have been remarkable.